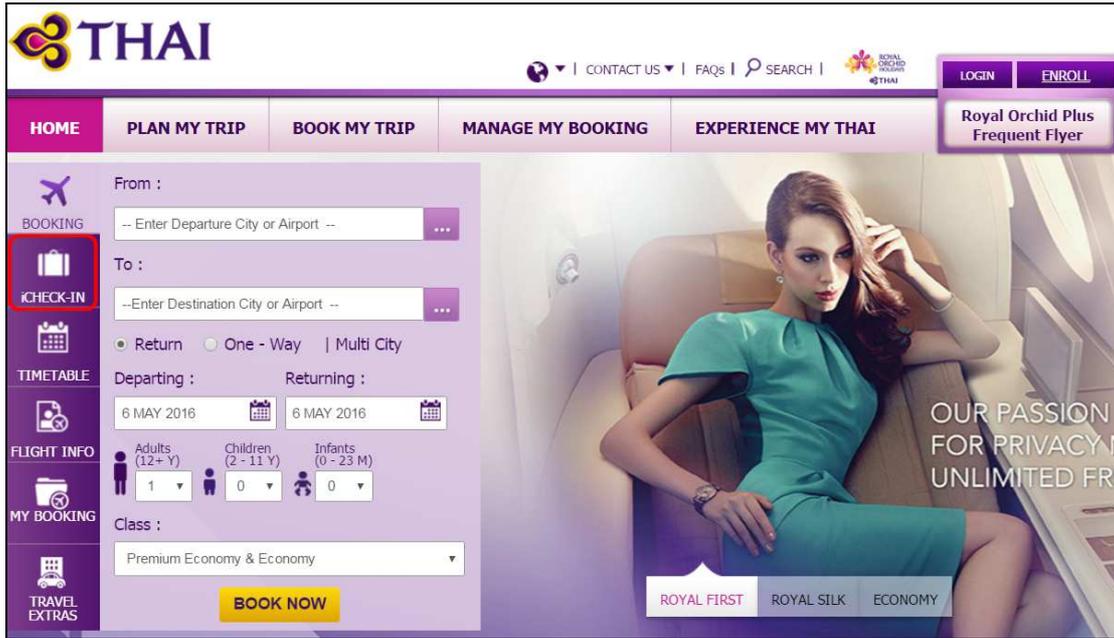


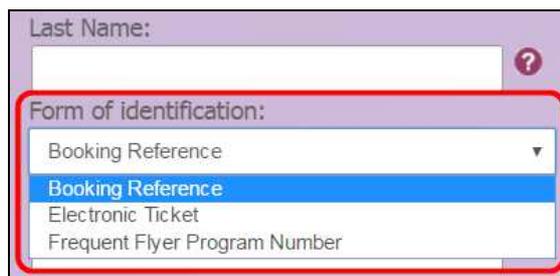
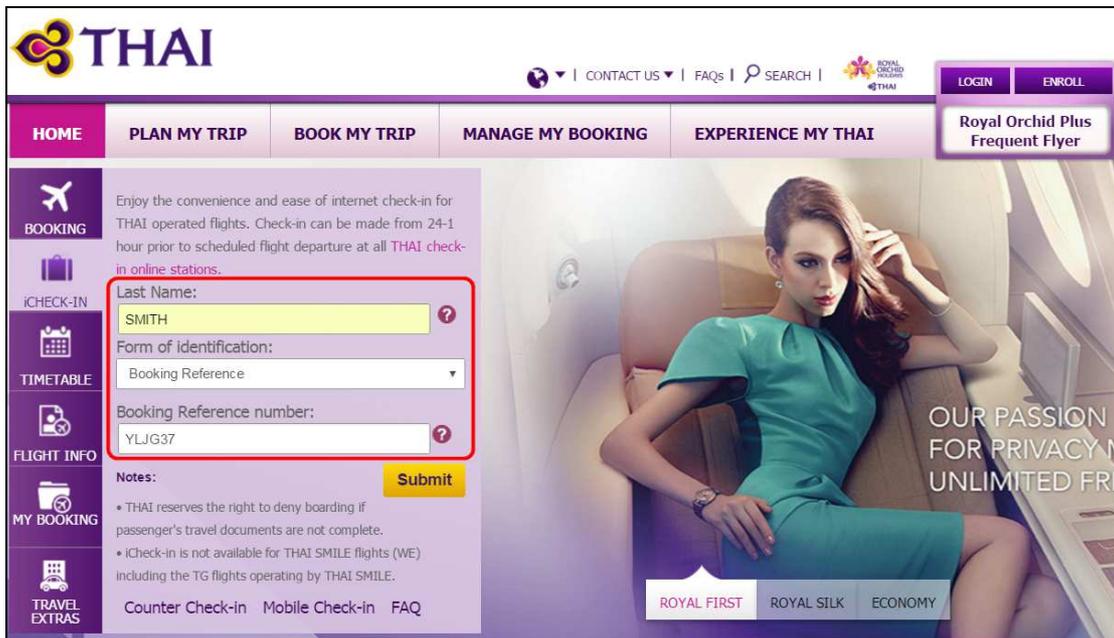
Internet Check-in

1. Access to www.thaiairways.com then clicks iCheck-in.



2. Passenger Identification

- Enter the last name accordant with your booking and electronic ticket, combined with confirmed booking reference, Frequent Flyer Program or electronic ticket number then click Continue.



3. Dangerous Goods Question displayed

- To ensure passenger do not bring dangerous good items either load as check baggage or carry on baggage. Passenger is required to tick and Continue.

THAI
A STAR ALLIANCE MEMBER

Home Check in Help

Identification Selection **Summary** Boarding Pass Check In Complete

3 Dangerous goods

These goods are considered dangerous and cannot be taken on board.

	Explosives		Flammable Liquids		Flammable Solids
	Flammable Gases		Radioactive Medicines		Poisons
	Corrosive Materials		Oxidizers		

I have read and understood the restrictions on dangerous goods forbidden for transport in carry-on or checked baggage.

[faq](#) | [terms of use](#) | [privacy](#)

- If passenger do not tick, warning message is occurred.

THAI
A STAR ALLIANCE MEMBER

Home Check in Help

Identification Selection **Summary** Boarding Pass Check In Complete

3 Dangerous goods

These goods are considered dangerous and cannot be taken on board.

	Explosives		Flammable Liquids		Flammable Solids
	Flammable Gases		Radioactive Medicines		Poisons
	Corrosive Materials		Oxidizers		

I have read and understood the restrictions on dangerous goods forbidden for transport in carry-on or checked baggage.
Please tick the check-box when you have read and understood the restrictions.

[faq](#) | [terms of use](#) | [privacy](#)

4. Passenger displayed

4.1 Single passenger check-in, flight and passenger information are provided.

The screenshot displays the 'Summary' step of the check-in process. The page header includes the Thai Airways logo and navigation tabs: Home, Check in, Identification, Selection, Summary (active), Boarding Pass, and Check In Complete. The main content area is titled '3 Summary' and includes instructions to check and confirm passenger information. A 'Passenger List' table shows Mr. Testa Smith as a frequent flyer. Below this, flight details for Bangkok to Hong Kong on May 7, 2016, are shown, including a 'Change Seats' button. A 'BAGGAGE INFORMATION' table lists a 30 kg allowance for Mr. Testa Smith. An 'Itinerary' sidebar on the right provides flight and passenger details. At the bottom, there are 'Start Over' and 'Confirm Check In' buttons.

PASSENGER NAME	FREQUENT FLYER
Mr Testa Smith	No Frequent Flyer

PASSENGER NAME	CHECK IN STATUS	SEAT(S)
Mr Testa Smith	Not Checked In	33A Economy

PASSENGER NAME	BAGGAGE ALLOWANCE
Mr Testa Smith	30 kg

4.2 Multi passenger check-in from the same and different PNRs. By selecting which ones are to be checked-in. One or more passengers can be selected at the same time, including infants. As long as they are travelling the same journey and class. Then click Confirm Passengers afterward.

The screenshot displays the 'Passenger Selection' step of the check-in process. The page header includes the Thai Airways logo and navigation tabs: Home, Check in, Identification, Selection (active), Summary, Boarding Pass, and Check In Complete. The main content area is titled '2 Passenger Selection' and includes instructions to select passengers for check-in. A 'PASSENGER LIST' table shows three passengers: Mrs. Test Karlar, Mr. Test Scott, and Ms. Test Alexander, all with 'Not Checked in' status and a 'Select for check-in' action button. An 'Add More Passengers' button is located below the table. At the bottom, there are 'Start Over', 'Back', and 'Confirm Passengers' buttons.

PASSENGER NAME	STATUS	ACTION
Mrs Test Karlar	Not Checked in	<input checked="" type="checkbox"/> Select for check-in
Mr Test Scott	Not Checked in	<input checked="" type="checkbox"/> Select for check-in
Ms Test Alexander	Not Checked in	<input checked="" type="checkbox"/> Select for check-in

5. Summary

Information is displayed to the passenger on the summary screen including meals, Frequent Flyer and baggage allowance.

THAI
A STAR ALLIANCE MEMBER

Home **Check in** Help

Identification Selection **Summary** Boarding Pass Check In Complete

3 Summary
Please check and confirm the information about passengers and flight

Passenger List

PASSENGER NAME	FREQUENT FLYER
Mr Testa Smith	No Frequent Flyer

If you want to add a passenger, please click 'Add a Passenger'

5.1 Update Frequent Flyer
5.2 Add Passenger

Itinerary

Flight
Bangkok - Hong Kong
7 MAY 2016
TG600, 08:00

Passenger
Mr Testa Smith

Bangkok - Hong Kong 7 MAY 2016

TG600 Bangkok - BKK ... Hong Kong - HKG 7 MAY 2016
08:00 11:45 **5.3 Change Seats**

PASSENGER NAME	CHECK IN STATUS	SEAT(S)
Mr Testa Smith	Not Checked In	33A Economy

BAGGAGE INFORMATION

PASSENGER NAME	BAGGAGE ALLOWANCE
Mr Testa Smith	30 kg

Start Over **Confirm Check In**

faq | terms of use | privacy

5.1 Add Frequent Flyer : passengers are allowed to update their Frequent Flyer by selecting the frequent flyer airline and enter number, then select to save.

THAI
A STAR ALLIANCE MEMBER

Home **Check in** Help

Identification Selection **Summary** Boarding Pass Check In Complete

3 Frequent Flyer Update
You can modify the frequent flyer information of the passengers.

Frequent Flyer Number

PASSENGER NAME	FREQUENT FLYER AIRLINE	FREQUENT FLYER NUMBER
Mr Testa Smith	Please select..	

Start Over **Back** **Save Frequent Flyer(s)**

Itinerary

Flight
Bangkok - Hong Kong
7 MAY 2016
TG600, 08:00

Passenger
Mr Testa Smith

faq | terms of use | privacy

5.2 Add Passengers : passengers are allowed to add other passengers (from the same and different PNRs) then select to Add Passenger, if not passenger have to select to Confirm Passengers. After selecting passengers from a single reservation, additional passengers can be added to the list of passengers by selecting this option. Then click Confirm Passengers.

2 Passenger Selection
Please select the passengers you want to check-in.

PASSENGER NAME	STATUS	ACTION
Mr Testa Smith	Not Checked in	<input checked="" type="checkbox"/> Select for check-in

ADD PASSENGER

Last Name:

Form of identification:

Booking Reference Number:

[Back](#) [Add Passenger](#)

[Start Over](#)

faq | terms of use | privacy

5.3 Change seat : after click Change Seats, passengers can change their seat selection by displaying the flight seat map and choosing a new seat.

3 Seatmap
Please select a passenger in the list, then select a seat on the map. You can scroll through the map with the arrows, or by using the mouse wheel.

Your Seats

TG600 Bangkok - BKK ... Hong Kong - HKG 7 MAY 2016 Boeing 747 All Series Passenger Economy
08:00 11:45

Mr Testa Smith 33A

Row	A	B	C	D	E	F	G	H	J	K
31	Available									
32	Occupied	Occupied	Occupied	Available						
33	Selected	Available	Available	Available	Available	Available	Available	Occupied	Occupied	Occupied
34	Available									
35	Available	Available	Available	Occupied	Available	Available	Available	Available	Available	Available
36	Available									
37	Available									
38	Available									
39	Available									

Itinerary

Flight
Bangkok - Hong Kong
7 MAY 2016
1G600, 08:00

Passenger
Mr Testa Smith

[Start Over](#) [Back](#) [Confirm Seats](#)

faq | terms of use | privacy

6. Confirm Check-in

Nationality and Regulatory data provided only for destination outside Thailand. Internet Check-in allows passengers to input the necessary regulatory information required by the destination country. If the passengers do not have information ready, they are warned they will need to see an agent at the check-in counter and are not able to print a boarding pass.

6.1 Regulatory data information can then be provided automatically in case of those required data has already been informed in the booking when their reservation has been made.

The screenshot displays the Thai Airways online check-in process. At the top, the THAI logo is visible with the text 'A STAR ALLIANCE MEMBER'. Below the logo, there are navigation tabs: 'Home', 'Check in', and 'Help'. Under 'Check in', there are sub-tabs: 'Identification', 'Selection', 'Summary' (which is highlighted in purple), 'Boarding Pass', and 'Check In Complete'. The main content area is titled '3 Nationality' and includes the instruction 'Please enter the nationality for each passenger'. A table with two columns, 'PASSENGER NAME' and 'NATIONALITY', is shown. The first row contains 'Mr Testa Smith' and a dropdown menu with 'Thailand' selected. Below the table are three buttons: 'Start Over' (with a close icon), 'Back' (with a left arrow), and 'Continue' (with a right arrow). On the right side, there is an 'Itinerary' box containing flight details: 'Flight Bangkok - Hong Kong', '7 MAY 2016', 'TG600, 08:00', and 'Passenger Mr Testa Smith'. At the bottom of the page, there are links for 'faq | terms of use | privacy'.

PASSENGER NAME	NATIONALITY
Mr Testa Smith	Thailand

Start Over Back Continue

Itinerary
Flight
Bangkok - Hong Kong
7 MAY 2016
TG600, 08:00
Passenger
Mr Testa Smith

faq | terms of use | privacy

6.2 Passengers who do not have the information ready from their booking have either to fill in all information required or select “ I will Provide these later”

THAI
A STAR ALLIANCE MEMBER

Home **Check in** Help

Identification Selection **Summary** Boarding Pass Check In Complete

3 Regulatory Information

Before checking in your flights you need to provide further information. Please fill in the forms below and then click on "Send Data". You may skip the collection for now, but may not be able to get your Boarding Pass if you do so.

Personal information for Mr Testa Smith:

Passenger Details

Nationality: Thailand
 Gender: Male
 Date of Birth: mm/dd/yyyy
 Purpose of Visit: Please select...

Document

Type: Please select...

Itinerary

Flight
 Bangkok - Hong Kong
 7 MAY 2016
 TG600, 08:00

Passenger
 Mr Testa Smith

Start Over **I will provide these later** **Send Data**

faq | terms of use | privacy

THAI
A STAR ALLIANCE MEMBER

Home **Check in** Help

Identification Selection **Summary** Boarding Pass Check In Complete

3 Regulatory Information

Before checking in your flights you need to provide further information. Please fill in the forms below and then click on "Send Data". You may skip the collection for now, but may not be able to get your Boarding Pass if you do so.

Personal information for Mr Testa Smith:

Passenger Details

Nationality: Thailand
 Gender: Male
 Date of Birth: 01/01/1973
 Purpose of Visit: Tourist

Document

Type: Passport
Please make sure you enter your full name exactly as it appears on your document.

Surname: SMITH
 Given Names: (as appear on document) TESTA
 Number: 123456789
 Expiration Date: 01/01/2017
 Country of Issue: Thailand

Itinerary

Flight
 Bangkok - Hong Kong
 7 MAY 2016
 TG600, 08:00

Passenger
 Mr Testa Smith

Start Over **I will provide these later** **Send Data**

faq | terms of use | privacy

Note: For security reason, Nationality can not be amended either by clicking Back or re-enter Internet Check-in. Passenger has only to amend at check-in counter at the airport.

7. Boarding Passes and Confirmation Documents

Internet Check-in feature can generate and display the relevant boarding pass and confirmation document in the browser, to be print as a A4 PDF document, alternatively passenger can save from e-mail to print off. Or passenger can have a Mobile Boarding Pass, Passbook Boarding Pass delivered to their mobile phone.

7.1 Boarding Pass is delivered to the eligible passenger who travels to domestic (in Thailand) and the destination country where the advance passenger information are not required.

When the eligible passenger has checked-in, **Print**, **Receive on iPhone/iPod** and **Receive Mails** buttons are activated.

7.1.1 How to get Boarding Pass

The screenshot shows the Thai Airways website interface for checking in and printing a boarding pass. The page is titled "Boarding Pass Printing" and includes a confirmation message: "Personal Data Inserted [C04] Your personal data has been successfully inserted." Below this, there is a section for flight details: "Bangkok - Hong Kong 7 MAY 2016". The flight information is as follows:

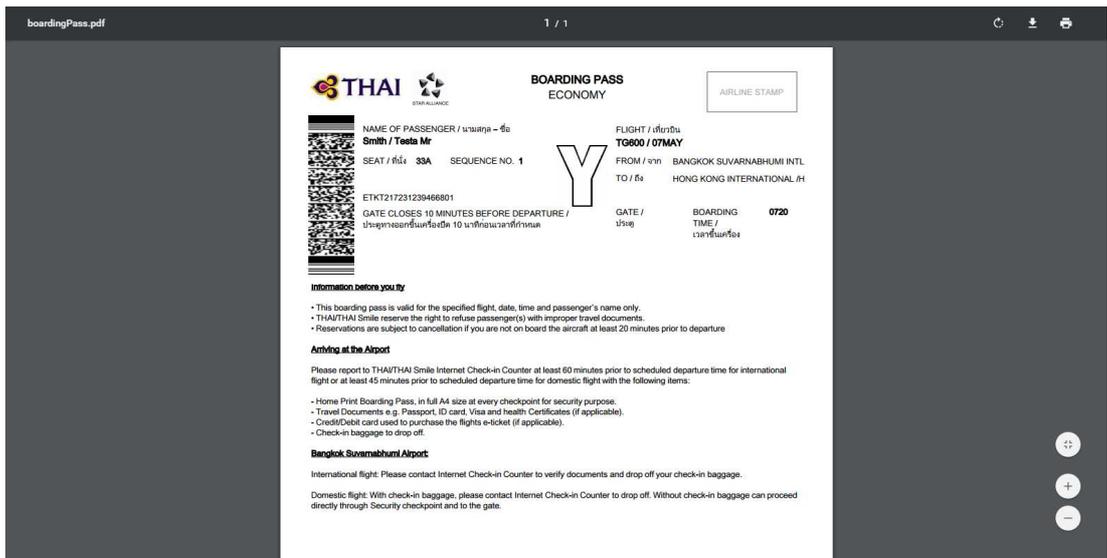
Flight	Origin	Destination	Date	Class
TG600	Bangkok - BKK	Hong Kong - HKG	7 MAY 2016	Economy

The passenger information is as follows:

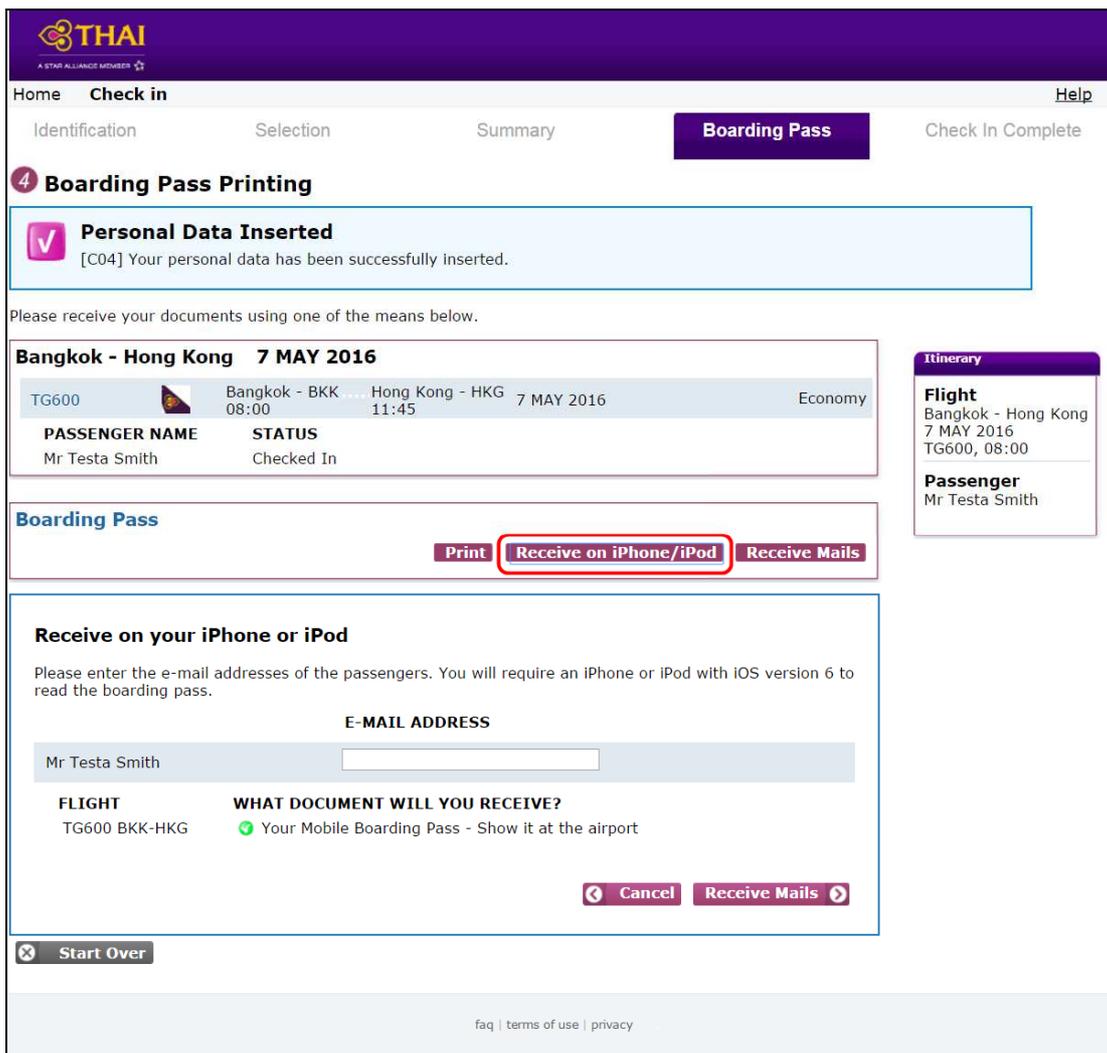
PASSENGER NAME	STATUS
Mr Testa Smith	Checked In

Below the flight and passenger information, there are three buttons: "Print", "Receive on iPhone/iPod", and "Receive Mails". There are also "Start Over" and "Continue" buttons. The page footer includes links for "faq", "terms of use", and "privacy".

1. Passenger is able to select Print home print boarding pass on A4 paper (PDF)



2. Passenger can select to receive the Passbook boarding pass through iPhone/iPod (iOS platform), print Home Print Boarding Pass or Mobile Boarding Pass from e-mail attached.



3. Passenger is also allowed to receive the boarding pass through their e-mail then save to print off.


A STAR ALLIANCE MEMBER

Home
Help

Identification
Selection
Summary
Boarding Pass
Check In Complete

4 Boarding Pass Printing

✓

Personal Data Inserted

[C04] Your personal data has been successfully inserted.

Please receive your documents using one of the means below.

Bangkok - Hong Kong 7 MAY 2016

TG600		Bangkok - BKK... Hong Kong - HKG	7 MAY 2016	Economy
		08:00 11:45		

PASSENGER NAME	STATUS
Mr Testa Smith	Checked In

Boarding Pass

Print
Receive on iPhone/iPod
Receive Mails

Receive Boarding Passes by E-Mail

Please enter the e-mail addresses of the passengers

E-MAIL ADDRESS

Mr Testa Smith

FLIGHT	WHAT DOCUMENT WILL YOU RECEIVE?
TG600 BKK-HKG	✔ Your Boarding Pass - Print and take it with you to the airport

← Cancel
Receive Mails →

✕ Start Over

Itinerary

Flight
Bangkok - Hong Kong
7 MAY 2016
TG600, 08:00

Passenger
Mr Testa Smith

[faq](#) | [terms of use](#) | [privacy](#)

7.1.2 Boarding Pass Types

- Home Print Boarding Pass

		BOARDING PASS ECONOMY	<div style="border: 1px solid black; padding: 5px; text-align: center;">AIRLINE STAMP</div>
	NAME OF PASSENGER / นามสกุล - ชื่อ Smith / Testa Mr	FLIGHT / เที่ยวบิน TG600 / 07MAY	
	SEAT / ที่นั่ง 33A SEQUENCE NO. 1	FROM / จาก BANGKOK SUVARNABHUMI INTL TO / ถึง HONG KONG INTERNATIONAL /H	
	ETKT217231239466801	Y	
	GATE CLOSSES 10 MINUTES BEFORE DEPARTURE / ประตูทางออกขึ้นเครื่องปิด 10 นาทีก่อนเวลาที่กำหนด		GATE / ประตู
Information before you fly			
<ul style="list-style-type: none">• This boarding pass is valid for the specified flight, date, time and passenger's name only.• THAI/THAI Smile reserve the right to refuse passenger(s) with improper travel documents.• Reservations are subject to cancellation if you are not on board the aircraft at least 20 minutes prior to departure			
Arriving at the Airport			
Please report to THAI/THAI Smile Internet Check-in Counter at least 60 minutes prior to scheduled departure time for international flight or at least 45 minutes prior to scheduled departure time for domestic flight with the following items:			
<ul style="list-style-type: none">- Home Print Boarding Pass, in full A4 size at every checkpoint for security purpose.- Travel Documents e.g. Passport, ID card, Visa and health Certificates (if applicable).- Credit/Debit card used to purchase the flights e-ticket (if applicable).- Check-in baggage to drop off.			
Bangkok Suvarabhumi Airport:			
International flight: Please contact Internet Check-in Counter to verify documents and drop off your check-in baggage.			
Domestic flight: With check-in baggage, please contact Internet Check-in Counter to drop off. Without check-in baggage can proceed directly through Security checkpoint and to the gate.			

- Mobile Boarding Pass

THAI
A STAR ALLIANCE MEMBER

Boarding Pass

Mr Smith Testa
TG600 , Bangkok (BKK) - Hong Kong (HKG)
Departure 07/05/2016

From **Bangkok (BKK)**
Bangkok Suvarnabhumi Intl
 Departure **08:00**
 To **Hong Kong (HKG)**
 Terminal **Check monitors**
 Gate **Check monitors**
 Seq **001**
 Seat **33A**
 Class **Economy**
 Booking Ref **YLJG37**
 Etkk
217231239466801
 Frequent Flyer **No Frequent Flyer**

Thai Airways wishes you a nice flight!
Important:
 Please report at the boarding gate at the latest by
07:20

If you have baggage to check-in, please first go to
 the Bag Drop desk at the airport.

[Click here to access Mobile Check-In](#)
[Back to Home Page](#)

- Passbook Boarding Pass

THAI SEAT **33A** GATE

BANGKOK SUVARNABHU... HONG KONG INTERNATIO...

BKK **HKG**

FLIGHT	DATE	BOARDING	CLASS
TG600	07/05	07:20	Y

PASSENGER **Testa Smith** ROP

STAR ALLIANCE

ETKT 217231239466801

7.2 Confirmation Document is delivered to the ineligible passenger travels to the destination countries which are required by the local immigration to input the advance necessary information and passenger purchases ticket through credit/debit card via web and telephone. This kind of passenger is not allowed to print a boarding pass.

After passenger has completed check-in, “Boarding Pass Printing Inhibited” is warned.

THAI
A STAR ALLIANCE MEMBER

Home **Check in** Help

Identification Selection Summary **Boarding Pass** Check In Complete

4 Confirmation Document Printing

Boarding Pass Printing Inhibited
[W12] Some boarding passes cannot be printed. You can collect your boarding passes at a check in desk at the airport.

Please receive your documents using one of the means below.

Bangkok - Hong Kong 7 MAY 2016

TG600	Bangkok - BKK ... 08:00	Hong Kong - HKG 11:45	7 MAY 2016	Economy
-------	----------------------------	--------------------------	------------	---------

Itinerary

Flight
Bangkok - Hong Kong
7 MAY 2016
TG600, 08:00

Passenger
Mr Testa Smith

Confirmation Document

[Print](#) [Receive Mails](#)

[Start Over](#) [Continue](#)

faq | terms of use | privacy

7.2.1 How to get Confirmation Document

1. Passengers can opt to print on A4 size paper.

THAI STAR ALLIANCE

Confirmation / This is not a boarding pass
ECONOMY

NAME OF PASSENGER / นามสกุล - ชื่อ
Smith / Testa Mr

SEAT / ที่นั่ง **33A** SEQUENCE NO. **1**

ETKT217231239466801

GATE CLOSES 10 MINUTES BEFORE DEPARTURE /
ประตูทางออกขึ้นเครื่องบิน 10 นาทีก่อนเวลาที่กำหนด

FLIGHT / เที่ยวบิน
TG800 / 07MAY

FROM / จาก BANGKOK SUVARNABHUMI INTL
TO / ถึง HONG KONG INTERNATIONAL /H

GATE / ประตู **0720**
BOARDING TIME / เวลาขึ้นเครื่อง

Information before you fly

- This confirmation document is valid for the specified flight, date, time and passenger's name only.
- THAI/THAI Smile reserve the right to refuse passenger(s) with improper travel documents.
- Reservations are subject to cancellation if you are not on board the aircraft at least 20 minutes prior to departure
- PLEASE CONTACT CHECK-IN COUNTER TO GET YOUR BOARDING PASS

Arriving at the Airport

Please report to THAI/THAI Smile Internet Check-in Counter at least 60 minutes prior to scheduled departure time for international flight or at least 45 minutes prior to scheduled departure time for domestic flight with the following items:

- Travel Documents e.g. Passport, ID card, Visa and health Certificates (if applicable).
- Credit/Debit card used to purchase the flights e-ticket (if applicable).
- Check-in baggage to drop off.

Bangkok Suvarnabhumi Airport:

International flight: Please contact Internet Check-in Counter to verify documents and drop off your check-in baggage.

Domestic flight: With check-in baggage, please contact Internet Check-in Counter to drop off. Without check-in baggage can proceed directly through Security checkpoint and to the gate.

- Passengers are allowed to save the Confirmation Document from email received as they required obtaining boarding pass at check-in counter.

A STAR ALLIANCE MEMBER

Home
Check in
Help

Identification
Selection
Summary
Boarding Pass
Check In Complete

4 **Confirmation Document Printing**

Boarding Pass Printing Inhibited

[W12] Some boarding passes cannot be printed. You can collect your boarding passes at a check in desk at the airport.

Please receive your documents using one of the means below.

Bangkok - Hong Kong 7 MAY 2016

TG600		Bangkok - BKK..... Hong Kong - HKG	08:00	11:45	7 MAY 2016	Economy
PASSENGER NAME		STATUS				
Mr Testa Smith		Checked In				

Itinerary

Flight
Bangkok - Hong Kong
7 MAY 2016
TG600, 08:00

Passenger
Mr Testa Smith

Confirmation Document

Print
Receive Mails

Receive Confirmation Documents by E-Mail

Please enter the e-mail addresses of the passengers

E-MAIL ADDRESS

Mr Testa Smith

FLIGHT	WHAT DOCUMENT WILL YOU RECEIVE?
TG600 BKK-HKG	<div style="display: flex; align-items: flex-start;"> <div style="width: 20px; text-align: center; font-size: x-small;"> </div> <div style="font-size: x-small;"> <p>Your Travel Summary - It contains all the information you need to prepare your flight.</p> <p> Not valid for travel! You need to pick up your Boarding Pass at the airport</p> </div> </div>

Cancel
Receive Mails

✕ Start Over

[faq](#) | [terms of use](#) | [privacy](#)

8. Check In Complete



A STAR ALLIANCE MEMBER

Home **Check in** Help

Identification Selection Summary Boarding Pass **Check In Complete**

5 Check-in Complete

Your check in has been performed. Please read the information below and quit check in.

Bangkok - Hong Kong 7 MAY 2016

TG600	Bangkok - BKK 08:00	Hong Kong - HKG 11:45	7 MAY 2016	Economy
-------	------------------------	--------------------------	------------	---------

Bag drop off closing time: 07:00

Boarding time: 07:20

Gate: N/A
Departure terminal: N/A

If you have any baggage to check in, take your bags to a baggage drop off desk.

Please check that you have your passport or other valid travel documents required for the trip with you and present them to the boarding gate.

[Start Over](#) [Quit Check-In](#)

Itinerary

Flight
Bangkok - Hong Kong
7 MAY 2016
TG600, 08:00

Passenger
Mr Testa Smith

[faq](#) | [terms of use](#) | [privacy](#)

9. To Cancel Check-in, Modify Check-in or Reprint Boarding Pass

Passengers who have already checked-in and preferred to cancel, modify or reprint boarding pass, have to re-access to internet check-in, identify themselves and select the preferable process.

Example: To Cancel Check-in

9.1 Access to Internet Check-in, identification details is needed.

9.2 Select Cancel Check-in

9.3 Tick Select for cancel check-in then passenger is now cancelled from the flight.

The screenshot shows the Thai Airways self-service check-in interface. The top navigation bar includes 'Home', 'Check in', and 'Help'. Below this, a breadcrumb trail shows 'Identification', 'Selection' (highlighted), 'Summary', 'Boarding Pass', and 'Check In Complete'. The main heading is '2 Cancel Check in'. Below the heading, a message states: 'Please select in the passenger list the passengers you want to cancel check in for the following journey'. A flight summary box displays 'Bangkok - Hong Kong 7 MAY 2016' with flight details: TG600, Bangkok - BKK (08:00) to Hong Kong - HKG (11:45), Economy class. Below this is a table with columns 'PASSENGER NAME', 'STATUS', and 'ACTION'. The table contains one entry: 'Mr Testa Smith' with status 'Checked In' and an action 'Select for cancel check-in' with a checked checkbox. At the bottom of the flight summary box, there are three buttons: 'Start Over' (with a close icon), 'Back' (with a left arrow), and 'Cancel Check in' (with a right arrow). The footer contains links for 'faq | terms of use | privacy'.

The screenshot shows the Thai Airways self-service check-in interface after the check-in has been cancelled. The top navigation bar includes 'Home', 'Check in', and 'Help'. Below this, a breadcrumb trail shows 'Identification', 'Selection', 'Summary', 'Boarding Pass', and 'Check In Complete' (highlighted). The main heading is '5 Check-in Cancelled'. Below the heading, a success message box with a checkmark icon states: 'Customer Offloaded [C30] The customer has been correctly offloaded from the flight'. Below this message, a text block says: 'Now that you have cancelled your check-in, you can do the following:'. This is followed by a list of three options: 'Contact a travel agent to change your booking', 'Use www.thaairways.com to change your booking', and 'Do the check-in again on your journey'. Below the list, a message says: 'Thanks for using Thai Airways Self Service Check-in.' At the bottom right, there is a 'Start Over' button with a close icon. The footer contains links for 'faq | terms of use | privacy'.